## Appendix A How to Get Help, Training, and Program Updates Getting Trained

**AGTEK** training options and related resources . . .

**Prerequisites:** For users new to earthwork construction, the beginners' learning resources linked at **www.earthworksoftwareservices.com/resourceed.htm#beginners** provide help with plan reading, earthwork construction concepts/terminology and understanding geotechnical reports (see beginners note on page 23).

## **Earthwork Software Services** AGTEK training options:

**Self-Paced Day 1 Training Handbook** Download the data files corresponding to this *Day 1 Handbook's* step-by-step exercise instructions (see *Appendix C* and the *Note to Self-Paced Users* on page *i*). AGTEK users can order the latest three-volume set of revised and expanded 2024 post-seminars AGTEK training handbooks at <a href="https://www.earthworksoftwareservices.com/hbk-replace-order.aspx">www.earthworksoftwareservices.com/hbk-replace-order.aspx</a>.

Final Seminar Season Notice: After 20+ years of conducting his Earthwork Software Services AGTEK training seminars, Michael Cope (the seminar producer and instructor) retired from seminar training in September of 2023, upon completion of his Fall 2022 – Summer 2023 seminar season. After his seminar training retirement, Michael undertook a ten-month project to revise and expand his three-volume set of AGTEK Seminar Training Handbooks (one of the fruits from that project is this Day 1 Handbook edition—see page 2).

**AGTEK** provides its users with various ongoing training opportunities, including instructor-guided and self-paced options. AGTEK's training home page is located at **agtek.my.site.com/community/s/homepage-training** but links to all currently available training options are listed below.

## AGTEK's Instructor-Guided training options:

One-on-one remote web-based hands-on training sessions by appointment—for details and pricing, see <a href="mailto:agtek.com/services-support/web-training-classes/">agtek.com/services-support/web-training-classes/</a>.

Group hands-on training classes for beginner/intermediate users (in Livermore, CA and Atlanta, GA)—see agtek.com/services-support/beginner-intermediate-training/ for schedule, details and pricing.

Group hands-off training seminars for intermediate/advanced users (in Livermore, CA and Atlanta, GA)—see agtek.com/services-support/intermediate-advanced-training/ for schedule, details and pricing.

## AGTEK's Self-Paced video training:

agtek.my.site.com/community/s/product-gradework?tabset-ec09d=ae123 three video-augmented AGTEK 4D basic training courses (with corresponding data file downloads).

agtek.my.site.com/community/s/training-self-paced AGTEK's main video library page for all current products.

https://agtek.s3.amazonaws.com/Agtek/Bsxz8VFfoGuP (opens PDF) links to a well-organized AGTEK Training checklist with clickable links to training resources (videos, slideshows, documents) for all current AGTEK desktop and mobile products.

www.youtube.com/c/AGTEKDirtSimpleSolutions/videos links to AGTEK's public YouTube video channel (numerous short *Tech Tip* videos are posted here but see AGTEK's website for longer, more-comprehensive videos).

[AGTEK 3D product training resources are no longer available from AGTEK (AGTEK 3D product support, training and software downloads were discontinued in 2017).]