

Appendix A

How to Get Help, Training, and Program Updates

Getting Trained

AGTEK training options and related resources . . .

Prerequisites: For users new to earthwork construction, the beginners' learning resources linked at www.earthworksoftwareservices.com/resourceed.htm#beginners provide help with plan reading, earthwork construction concepts/terminology and understanding geotechnical reports).

Earthwork Software Services AGTEK training options:

Self-Paced Day 1 Training Handbook Download the data files corresponding to this *Day 3 Handbook's* step-by-step exercise instructions (see [Appendix C](#) and the [Note to Self-Paced Users](#) on page i). AGTEK users can order the latest three-volume set of revised and expanded 2024 post-seminars AGTEK training handbooks at www.earthworksoftwareservices.com/hbk-replace-order.aspx.

Final Seminar Season Notice: After 20+ years of conducting his Earthwork Software Services AGTEK training seminars, Michael Cope (the seminar producer and instructor) **retired** from seminar training in September of 2023, upon completion of his Fall 2022 – Summer 2023 seminar season. After his seminar training retirement, Michael undertook a ten-month project to revise and expand his three-volume set of AGTEK Seminar Training Handbooks (one of the fruits from that project is this *Day 3 Handbook* edition—see page 2).

AGTEK provides its users with various ongoing training opportunities, including instructor-guided and self-paced options. AGTEK's training home page is located at agtek.my.site.com/community/s/homepage-training but links to all currently available training options are listed below.

AGTEK's Instructor-Guided training options:

One-on-one remote web-based hands-on training sessions by appointment—for details and pricing, see agtek.com/services-support/web-training-classes/.

Group hands-on training classes for beginner/intermediate users (in Livermore, CA and Atlanta, GA)—see agtek.com/services-support/beginner-intermediate-training/ for schedule, details and pricing.

Group hands-off training seminars for intermediate/advanced users (in Livermore, CA and Atlanta, GA)—see agtek.com/services-support/intermediate-advanced-training/ for schedule, details and pricing.

AGTEK's Self-Paced video training:

agtek.my.site.com/community/s/product-gradework?tabset-ec09d=ae123 three video-augmented **AGTEK 4D** basic training courses (with corresponding data file downloads).

agtek.my.site.com/community/s/training-self-paced AGTEK's main video library page for all current products.

<https://agtek.s3.amazonaws.com/Agtek/Bsxz8VFfoGuP> (opens PDF) links to a well-organized *AGTEK Training* checklist with clickable links to training resources (videos, slideshows, documents) for all current AGTEK desktop and mobile products.

www.youtube.com/c/AGTEKDirtSimpleSolutions/videos links to AGTEK's public YouTube video channel (numerous short *Tech Tip* videos are posted here but see AGTEK's website for longer, more-comprehensive videos).

[**AGTEK 3D** product training resources are no longer available from AGTEK (AGTEK 3D product support, training and software downloads were discontinued in 2017).]